Health Literacy: Helping Your Patients Understand

Monday, April 30, 2012
9:00 a.m. to noon
registration begins at 8:30

HHS Auditorium
New Hampshire Department of Health and Human Services
29 Hazen Drive
Concord, NH

Literacy is the strongest predictor of health status*. Medical terminology is often complicated—and difficult for most patients to understand, despite educational level. How can you be sure your patients are understanding what you are telling them? How can you communicate more effectively with them? This afternoon session will help participants understand health literacy and how to modify their interactions with patients to improve their understanding, level of comfort, and ultimately, compliance.

This session features instructional lecture, as well as hands-on activities to help you become a more effective provider of care. Registration is limited, so inquire today!

Learning Objectives
At the end of this session, participants will be able to:
• Recognize the impact of low health literacy on patients’ health.
• Demonstrate the ability to recognize and address low health literacy with patients
• Evaluate patient education materials for clarity and accessibility
• Apply strategies for improving patient access to information into daily practice

Target Audience
Physicians, physician assistants, nurse practitioners, nurses, social workers, Certified Health Education Specialists (CHES), nutritionists, extension program associates, administrators, and other health care team members interested in ways to better communicate with patients and clients.

For more information about this program, please contact Christina Patenaude at cpatenaude@snhahec.org or (603) 895-1514 x3.

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Registration Form

Name: __________________________________________________________

Credentials: ______________________________________________________

Organization: ______________________________________________________

Email Address: ______________________________________________________
*Registration confirmations and other details will be sent via email

Mailing Address: ______________________________________________________

City: ___________________________ State: _____________ ZIP: ________________

Phone: ___________________________ Fax: ____________________________

To register, please mail, fax, or scan this form to:

Christina Patenaude, Program Coordinator
Southern NH Area Health Education Center, 128 State Route 27, Raymond, NH 03077
e cpatenaude@snhahec.org | p 603.895.1514 x3 | f 603.895.1312

Registration Fee  NH WIC & UNH Cooperative Extension staff: $20
Other attendees: $50

Includes continuing education credits and all required materials. Please make checks payable to SNHAHEC.

Any buyer may cancel this transaction any time prior to midnight of the third business day after the date of this transaction.

Continuing Education
Nursing
The Southern New Hampshire Area Health Education Center is an approved provider of continuing nursing education by the New Hampshire Nurses’ Association Commission on Continuing Education, an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation.

This continuing education activity has been approved for 3.0 contact hours. Activity Number: 1020

Physicians
The Southern NH Area Health Education Center, accredited by the NH Medical Society, designates this live activity for a maximum of 3.0 AMA PRA Category 1 Credit(s). Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Social Workers
Please contact Christina Patenaude at (603) 895-1514 x3 for more information about National Association of Social Workers (NASW) credit designation for this activity.

Nutritionists
The Southern NH Area Health Education Center has requested up to 3.0 hours from the Commission on Dietetic Registration, the Credentialing Agency for the American Dietetic Association.

Certified Health Education Specialists
Sponsored by Southern NH Area Health Education Center, a designated provider of continuing education contact hours (CECH) in health education by the National Commission for Health Education Credentialing, Inc. This program is designated for Certified Health Education Specialists (CHES) to receive up to 3.0 total Category I continuing education contact hours. SNHAHEC Provider Number MEP3658