

Cultural and Linguistic Competency Workshop

WHEN: Wednesday, **November 15, 2017**
From 9 AM to 4 PM

WHERE: The Foundation for Healthy Communities
Room 1, 125 Airport Road, Concord, NH

FACILITATOR: Mercedes Avila, PhD

Workshop Objectives:

At the conclusion of this training, participants will be able to:

1. Demonstrate increased self-awareness of racial, ethnic and class biases.
2. Define cultural and linguistic competency and indicate familiarity with the stages of cultural competency (or continuum).
3. Describe the implications of demographic trends for health disparities.
4. Identify links between racial and health inequities and health disparities.
5. Integrate National CLAS Standards into practice and service providing.
6. Describe how cultural beliefs shape clinical encounters and patients' health outcomes.
7. Incorporate cultural and linguistic competence into service providing.

There is no cost to attend. Lunch will be provided.

Space is limited!

Pre-Register at snhahec-clc-workshop.eventbrite.com

Sponsored by the Northern New England Workforce Diversity Partnership and Southern NH AHEC.



Cultural and Linguistic Competency Workshop

Content description: During this full-day workshop, attendees will better understand cultural and linguistic competency definitions and principles. In the context of health care delivery and care, Dr. Avila will address race, culture and systems of generational oppression in our country. She will present data and literature on health disparities to further raise self-awareness of racial, ethnic and class biases. She will introduce the National Standards of Culturally and Linguistically Appropriate Services in Health and Health Care developed by the US Department of Health and Human Services. These CLAS standards must be integrated as a tool into organizations to advance health equity, improve quality, and help eliminate health care disparities by establishing a best practice for health and health care outcomes.

Presenter: Mercedes Avila, PhD, founder and trainer for Cultural Research Solutions LLC facilitates this half day workshop *Cultural and Linguistic Competency Training* to health profession and human service professionals throughout the state of Vermont. Dr. Avila has served as consultant on Cultural and Linguistic Competency since 2003, including working for several Department of Health and Mental Health grants. She has trained more than 2500 providers in Vermont and 300 nationally. Additionally, Dr. Avila is Assistant Professor in the Department of Pediatrics at the Robert Larner, M.D. College of Medicine at the University of Vermont where she has been involved in numerous SAMHSA, HRSA, and MCH federal programs as well as Adjunct Faculty in the College of Nursing and Health Sciences. Dr. Avila is the Director for the Vermont Leadership Education in Neurodevelopmental Disabilities Program in the College of Medicine. She is a member of the Governor's Council for Families and Children's Prevention Programs, chair of the state Disproportionate Minority Contact (DMC) committee, member of the Governor's Workforce Equity and Diversity Council, and co-chair of the National Association of University Centers on Disability (AUCD) Multicultural Council.

Continuing Education Credit

CEU / Contact Hours: Northeastern Vermont Area Health Education Center is an approved provider of continuing nursing education by the Northeast MultiState Division of the American Nurses Credentialing Center's Commission on Accreditation. This educational event supports 5.5 Contact Hours.

CME: Northeastern Vermont Area Health Education Center (AHEC) is approved as a provider of Continuing Medical Education (CME) by the New Hampshire Medical Society, accredited by the ACCME. Northeastern Vermont AHEC designates this educational activity for a maximum of 5.5 *Category 1 Credits™* towards the AMA Physicians Recognition Award.

Social Work Credits: Self-submission forms (completed except for applicant information) for 5.5 Credits with the NASW-VT Chapter will available at the program.

Psychology, Licensed Mental Health Counselor 5.5 Continuing Education Credits pending by these professions' Boards of Examiners.